



July 2005

BundyPlus™ Service Maintenance Options – Prices excluded GST

BundyPlus™ is sold with a 12-month return to base hardware and software warranty.

BundyPlus™ – Basic (no annual charge)

- Return to base hardware repair, client pays freight to return to us
- Hardware is repaired and returned ASAP, \$15 o/n return freight charge
- Labour charged at \$75 / hour – minimum 1 hour
- Parts charged out as required (client advised if this will exceed \$100)
- Software updates are available at \$150 per upgrade issued via email
- Telephone helpdesk support is pre-paid at \$75 hour. Minimum 1 hour purchase, units of ¼ hour used per call.
- If the unit is with-in the 12-month warranty period then no charges apply. Telephone helpdesk is limited to 2 hours total, calls deducted at ¼ hour per call.
- Additional Helpdesk hours can be purchased at \$75 per hour, minimum 1 hour purchase.

BundyPlus™ – Premium \$235 per annum

Same as Basic plan with the following differences:

- Free labour & parts (excludes wilful damage)
- Free 12 monthly software upgrades issued via email
- Free 12 monthly telephone helpdesk (9:00am to 5:00pm)
- Free pickup and return in Metropolitan Australia
- 4 hour response

BundyPlus™ – Cold Standby (Available on any plan - Price on application)

- A BundyPlus™ clock can be purchased a “spare” clock to be used in the event of a clock failure – BundyPlus™ software license is not provided.

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